

Annual Report 2023

of the Gulf Health Council





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A Journey of Success

- Introduction
- General Manager's Speech
- Council Journey
- Organizational Chart
- About the Council



Introduction

We proudly present to you the annual report for the year 2023 of the Gulf Health Council, shedding light on the significant successes achieved by the Council in its journey towards developing and constructing a unified Gulf health system. Throughout the past year, there have been continuous efforts and diligent work from all members and departments of the Council, driven by the Council's vision, mission, and ambitious objectives, which have played a crucial role in enhancing health cooperation in the Gulf.

We hope that this report reflects:



Accomplishments



The dedicated efforts



Obstacles faced during the past year



Faced challenges

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General Manager's Speech

The Gulf Health Cooperation is a fundamental element in enhancing healthcare and achieving well-being within the Gulf Cooperation Council countries, representing a prominent aspect of solidarity among the member states in addressing common health challenges.

Health has been given top priority in the member countries, as the Gulf Health Council has made significant progress in focusing on the Gulf health sector, leading to notable achievements outlined in this report. This endeavor is driven by earnest efforts and strategic partnerships with health ministries through dedicated programs and technical committees to execute a comprehensive strategy based on five essential pillars: prevention, awareness, development, financial sustainability and health support, aiming to elevate the level of healthcare services and provisions in the member countries.

This report highlights tangible achievements of 2023, providing a comprehensive overview of the Gulf Health Council's performance and accomplishments in the past year, showcasing Gulf cooperation in facing challenges and meeting needs. The Council's efforts in prevention were evident through operating the Gulf CDC and activating the center's strategic and executive plan. The "Wafid" program was also expanded, and centers and countries were increased, limiting the entry of inappropriate cases.

In the field of awareness, the Council worked on enhancing awareness among citizens and residents of the Gulf Cooperation Council countries, aiming to promote the adoption of healthy behaviors and practices through launching a series of distinctive and impactful awareness campaigns.

Among the most notable were the following campaigns: Bullying: "shouldn't be ignored", "Your Imagination Distorts Your Beauty" and publishing episodes ofchildren's educational program "Salamatak".

A Journey of Success

In terms of development, the council participated in the Arab Health Conference in the United Arab Emirates and the Global Health Forum in Saudi Arabia. Furthermore, several training programs were also conducted to develop Gulf healthcare professionals, building capacities and investing in Gulf workforce. Joint health studies were also successfully completed.

In the field of financial sustainability, the Gulf Health Council has been diligently working to secure continuous sources of income through various programs and initiatives it is engaged in. Furthermore, the Council is dedicated to devising innovative strategies aimed at enhancing its financial stability and supporting the achievement of its objectives.

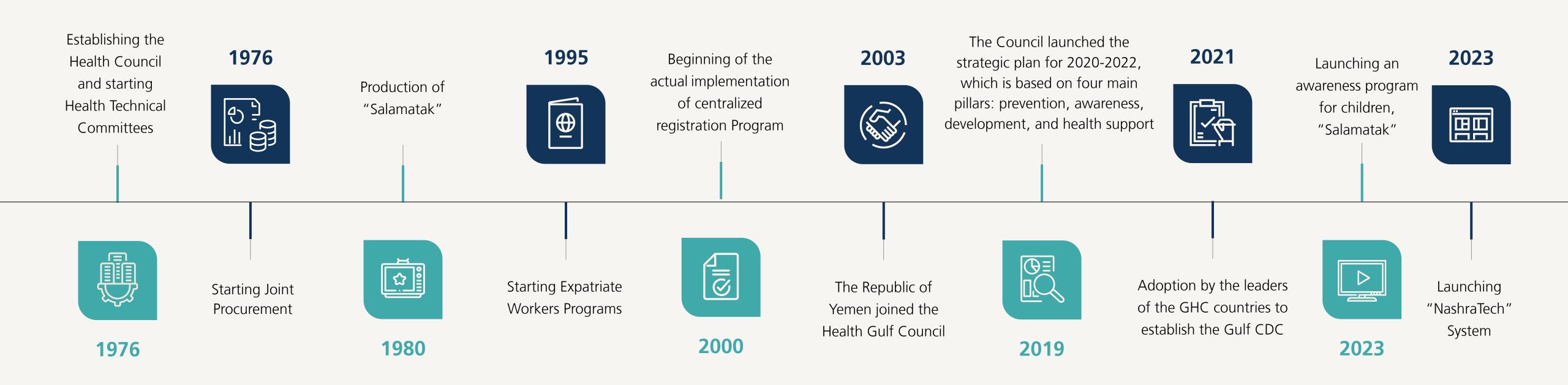
In the field of health support through the Registration & Licensing, and Procurement Program, the Council achieved an increase in the number of pharmaceutical companies, medical devices, and veterinary preparations with the goal of opening multiple channels and options in the markets. The council also launched the «NashraTech» system to enhance patient access to pharmaceutical information by providing electronic drug leaflets through scanning the QR code printed on the external packaging of the pharmaceutical product. « NashraTech» system works to promote environmental sustainability by reducing the need for paper leaflets in the near future. Additionally, 14 tenders were launched for the Gulf joint procurement program to fulfill the healthcare sector's needs for medicines, supplies, and vaccines.

In conclusion, I extend sincere thanks to the honorable Health Ministers, Assistant Health Ministers, and the executive members of the member countries, as well as all the staff of the Council for their effective efforts in realizing the Council's objectives and highlighting its leading role in supporting the joint Gulf healthcare endeavors.

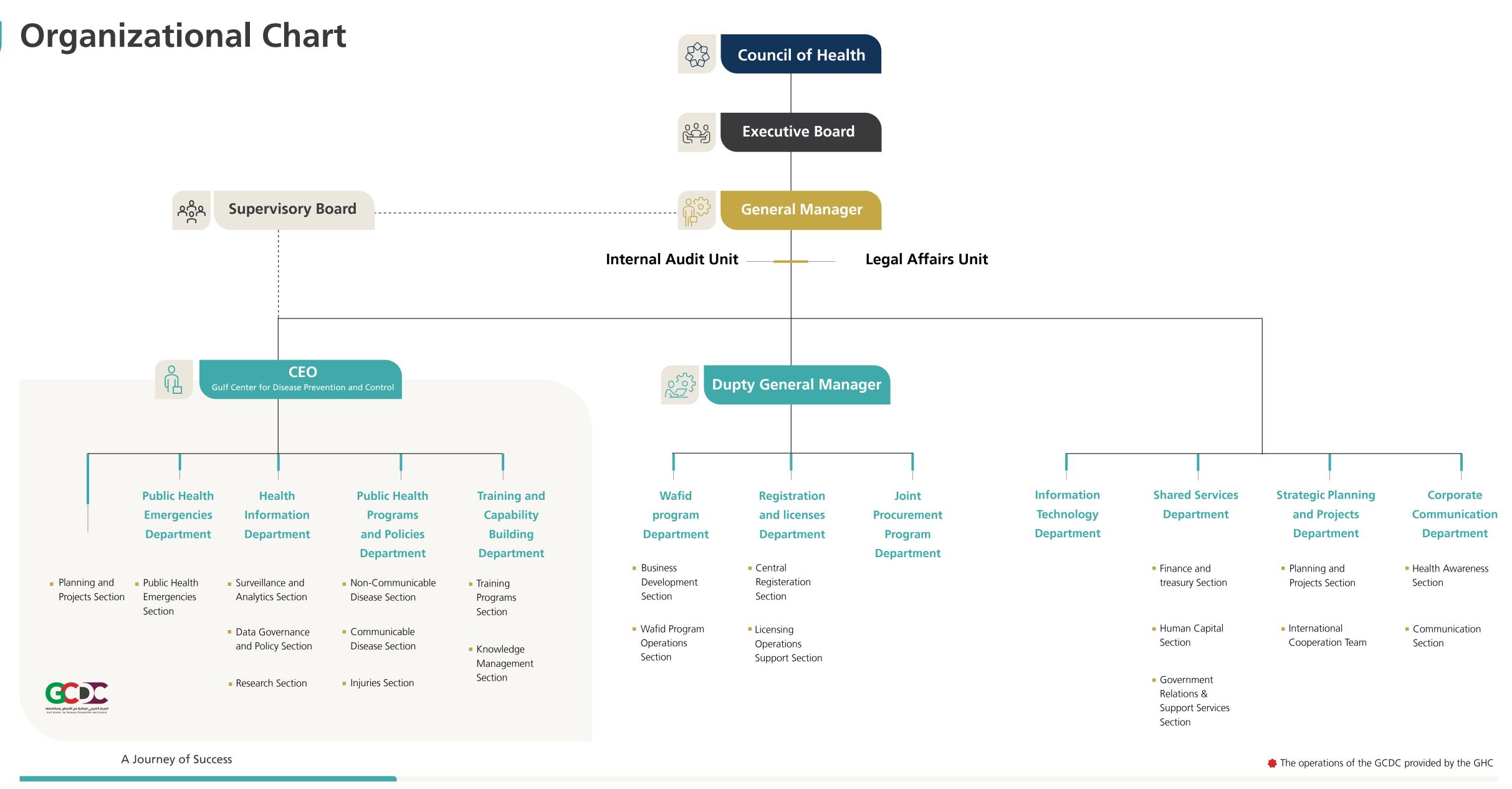


Council Journey

The beginning: Establishment of the Gulf Health Council in February 1976 was an effective step in the health field for the Gulf Cooperation Council countries



A Journey of Success



About the Council

The Health Council of the Cooperation Council States is an active Gulf organization in the health field, as it was established in Safar 1396 AH corresponding to February 1976 AD. It is organizationally linked to the General Secretariat of the Arab States of the Gulf Cooperation Council. It also enjoys a legal personality, financial and administrative independence, and the powers and competencies necessary to achieve all its objectives. Its membership is limited to the countries of the Cooperation Council, along with the Republic of Yemen, which joined it in 2003.





Reaching coherence, integrating, and strengthening features of collaboration amongst different health fields.



Establishing and implementing focused health plans, regulations, and frameworks.



attempting to harmonize the laws governing this and shielding member states against diseases that are transmitted.



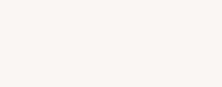
Promoting collaborative research and studies and offering advice in the health sector.



Selecting which technical committees to form in order to perform investigations, research, and program implementation.



Making efforts to fight and eliminate infectious and transmissible illnesses in the GCC nations



Coordinating and integrating in the areas of Joint Procurement and Centralized Registration.



Acceptance of the final account for the concluding year and the Council's draft yearly budget.



Creating a regional pharmaceutical policy that is



Organizing the exchange of experiences in the fields of health education and training.



Vision

A Gulf organization with a prestigious regional and global position, which has a pivotal role, contributes effectively to advancing the process of cooperation and joint Gulf health action to achieve sustainable health.



Mission

Advancing and upgrading the level of the health sector in Member States by presenting constructive initiatives, responding to regional and global health issues and challenges, supporting decision-making and health policies, and coordinating joint Gulf action to enhance cooperation and integration among Member States in the health field, in order to achieve the goals of the Council.

A Journey of Success

Strategic Plan

- Pillars and Strategic Objectives
- Indicators
- Meetings



Pillars Strategic Objectives



1. Prevention



Advance public health via the Gulf CDC.



Maintain public health in Gulf societies.

2. Awareness



Promote healthy habits and practices and raise awareness

3. Development



Increase capacity and invest in Gulf health staff.



Empower and support collaborative Gulf health studies and research.



improve council partners' satisfaction.

4. Health Support



Enable the best technical services & solutions.



Raise the efficiency of the Council's outcomes.

5. Financial Sustainability



Improve financial sustainability.

Strategic Plan

Indicators

Pillar: Prevention

Strategic Objective	Indicator	2023 Achievement
	Approved countries	29
	Approved centers	570
	Inappropriate cases of infectious diseases reported coming from approved centers and falling within the time frame of the violation	1,673
	Inappropriate cases that exceeded the reporting period	380
Maintain public health in Gulf societies	Inappropriate cases that do not have a proper medical report	58
	Unfit expatriate workers who enter the GCC countries from outside the program	1,137
	Expatriate workers registered via the electronic system	3.6 M
	Medical Centers Evaluated Remotely	110

Pillar: Awareness

Strategic Objective	Indicator	2023 Achievement
	Published episodes of different awareness programs	8
	Views of educational program episodes that were published	71.6 M
	Awareness campaigns	3
	Views of awareness campaigns	77.8 M
	Views of all awareness productions	150 M
Promote healthy	Organic awareness campaigns' views	41.4 M
habits and practices and raise awareness	Followers of the council's accounts, Salamatak and Gulf CDC	1.14 M
	Published Awareness guides	8
	Launching a platform for knowledge enrichment (Your Health Guide)	The platform was launched
	Your Health Guide platform visits	249K
	Obtained Pioneering Awards	5

Strategic Plan

Pillar: Development

Pillar: Health Support

Strategic Objective	Indicator	2023 Achievement
Increase capacity and invest in Gulf health	Scientific conferences and seminars	1
staff	Gulf Health Leadership Program "Harvard" trainees	42
Empowe and support collaborative Gulf health studies and research	Joint Gulf health studies and research	1
	Committee members satisfaction	87%
	Wafid Program customer satisfaction	97%
Improve council partners' satisfaction	Satisfaction of council employees	59%
	Centralized Registration Program customer satisfaction	60%
	Comply to repairs timeline - Records & Committees System	76%

Strategic Objective	Indicator	2023 Achievement
	The internal E-newsletter project completion (NashraTech)	100%
	Drug traceability project study completion	50%
	Unplanned system glitch	23
Enable the best technical services & solutions	Comply to repairs timeline - Taawun System	100%
	Comply to repairs timeline – Wafid System	99.3%
	Comply to repairs timeline — SAP System	100%
	Comply to repairs timeline -Menaitech System	100%
	Comply to repairs timelineRecords & Committees System	100%

Strategic Plan

Pillar: Health Support

Meetings

Strategic Objective	Indicator	2023 Achievement
	Tendering average duration	5 months
	Pharmaceutical registration companies	481
	Pharmaceutical registration products	1985
	Veterinary products registration companies	1
Raise the efficiency of the Council's outcomes	Medical Devices Habilitation Companies	37
	Medical Devices Reprocessing Companies	51
	Pharmaceuticals that have been re-registered	126
	Average medication registration duration	27 months







Strategic Plan

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Achievements

- Registration and Licensing
- Joint Procurement
- Health Ministers Council Meetings
- Wafid Program
- Corporate Communication
- Information Technology
- Shared Services
- Internal Audit Unit





Registration and Licensing

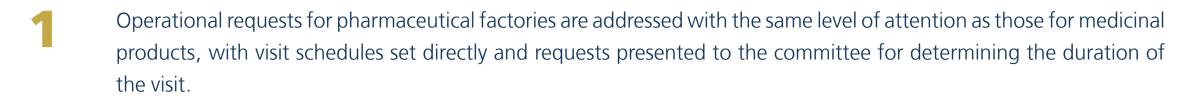
Overview:



Key Achievements



Human Medicine



Updated the Guidance on Changes.

Updated the product deregistration form.

- Hosted a workshop for regulatory affairs stakeholders in member states to discuss initiatives aimed at expediting registration procedures and increasing centralized submission requests.
- Held a meeting for laboratory directors in member states to review peripheral experiences and foster collaborative efforts.

Proposed the establishment of a central pharmacovigilance committee.

- Updated the registration form to include a request for the scientific evaluation report from regulatory authorities (EMA/FDA-US).
- Updated the Gulf Drug Barcode Specification Guide.
- Approved the Guide on Conditional Approvals in Pharmaceutical Product Registration.
- Approved drug re-exportation within the Gulf market in cases of shortages or urgent needs in a member state, with consent required from both the exporting and importing regulatory authorities.

Achievements



Updated the list for the Centralized Registration of pharmaceutical products.

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12 Committee Meetings:

Meeting ID	Meeting Date	Members
2-105	23 January 2023	11
3-105	21 February 2023	10
106 Policies	7-8 March 2023	12
1-106	21 March 2023	9
(2+3) -106	23 May 2023	12
107 Policies	21-22 June 2023	9
(1+2)-107	24 July 2023	11
3-107	23 August 2023	12
108 Policies	18 - 20 September 2023	11
1-108	26 September 2023	12
2-108	25 October 2023	13
3-108	27 November 2023	13
109 Policies	11 -13 December 2023	11
109-1	21 December 2023	11

Statistics on the total number of decisions made by the Gulf Central Committee for Pharmaceutical Registration for 2023 concerning the registration of pharmaceutical factories and their products

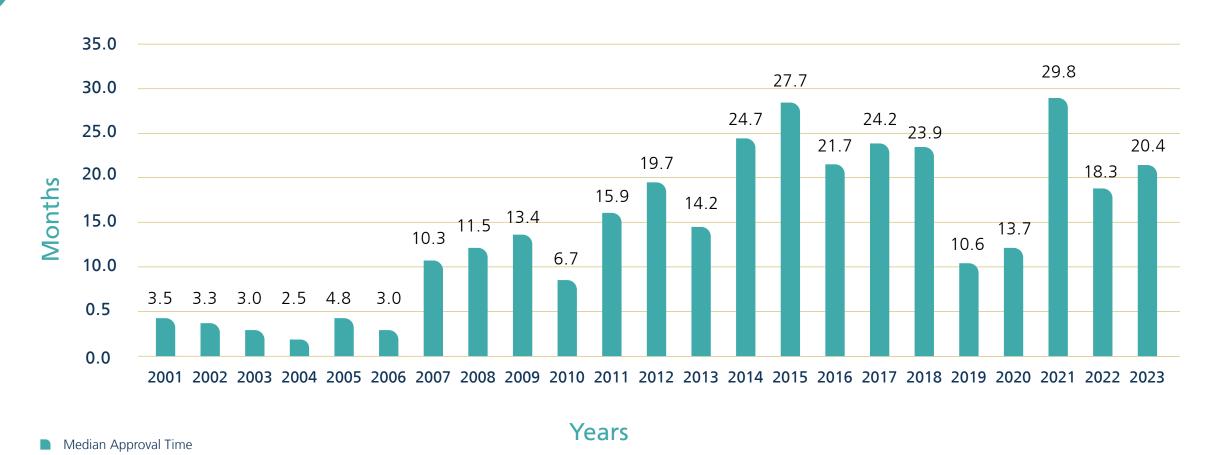
	Committee Decisions 2023					
Meeting ID	Approval	Conditional Approval	Postponed until Response	Postponed until Further Studies	Rejected	Total
2-105	5	0	1	58	9	73
3-105	13	6	18	60	1	98
1-106	12	6	10	61	0	89
(2+3) -106	29	3	13	76	0	121
(1+2) -107	9	3	25	102	2	141
3-107	13	4	44	86	2	149
1-108	19	2	20	65	23	129
2-108	29	2	15	58	1	105
3-108	27	1	22	49	2	101
1-109	18	1	9	54	0	82
Total	174	28	177	669	40	1088

ltem	2023 Received Requests	Approvals 2023
New Human Medicines	21	51
Companies /Bioequivalence Centers / Production Lines	11	27

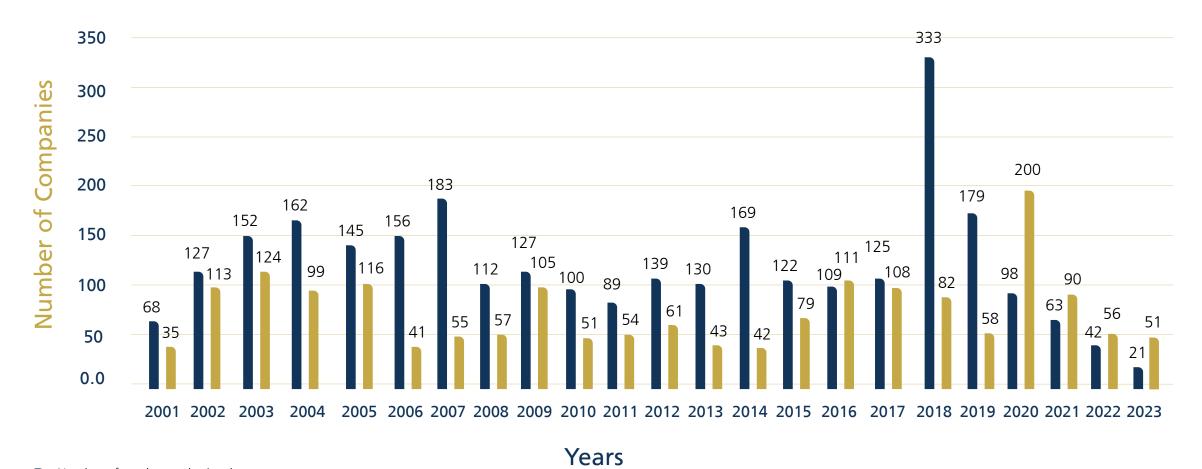
^{*}Includes all approvals, whether by the committee or by authorization granted to the Centralized Registration Administration.

Achievements

14 Yearly median approval time for Human Medicine



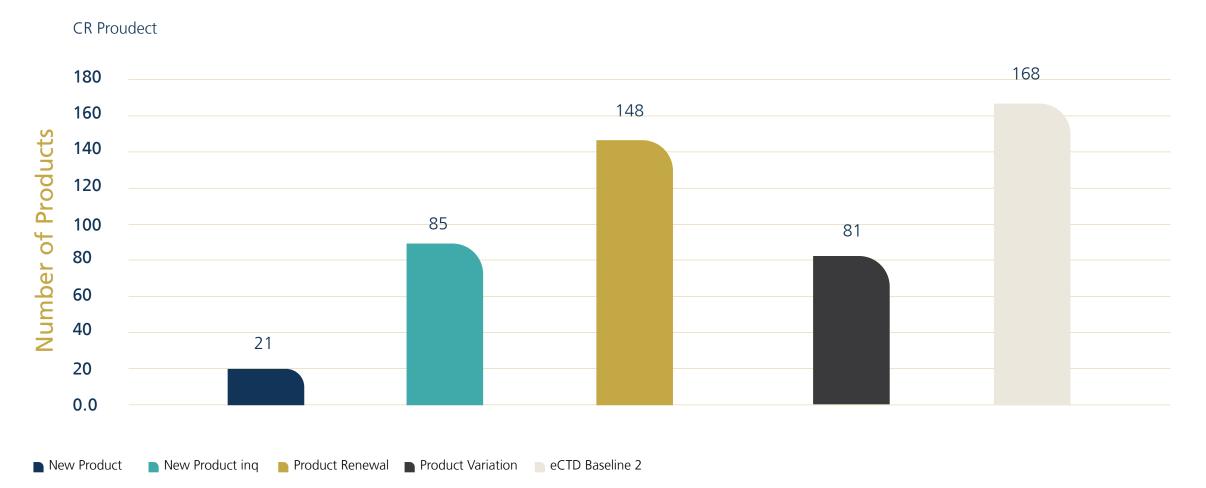
Number of new products submitted and approved annually



Number of products submitted

Number of products approved (Related and not related to those sumitted)

Summary of applications received in 2023 for central pharmaceutical registry (of products), with a total of 503 applications:



Summary of applications received in 2023 for central pharmaceutical registry (of companies), with a total of 57 applications:

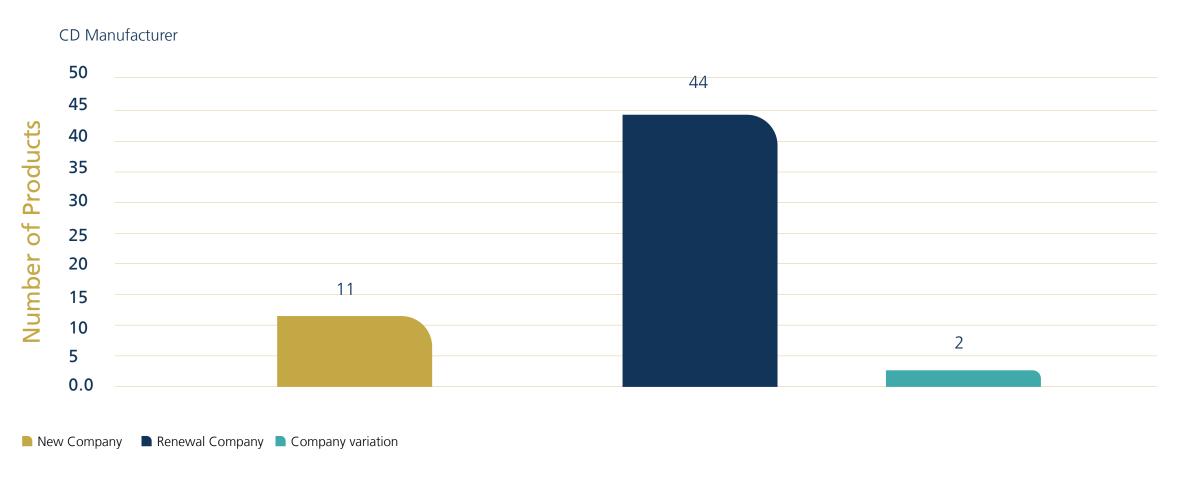


Chart 16 & 17 show how many applications were reviewed and arranged by the administration prior to getting submitted to the committee.

Achievements



Medical Devices and Supplies



Committee Meetings

Meeting ID	Meeting Date	Members
53	24-26 March 2023	12
54	13-14 March 2023	12
55	29-31 May 2023	12
56	11-13 September 2023	12
57	4-6 December 2023	12

1	Accrediting the Gulf regulation for medica
_	devices and supplies registration.

Accrediting Assembling Medical Devices and Supplies Guide.

3 Accrediting the Updated Guide on Changes.

Preparing a Guide to categorize the level of risk associated with medical supplies and devices.

Meetings held in 2023:

The following are the most significant outputs:

Meeting ID	Meeting Date	Members	Observed Objections	
53	267	24	15	
54	125	74	12	
55	152	117	16	
56	192	63	50	
57	216	103	63	
Total 952		675	156	

Meeting ID	
40	
41	
42	

Meeting Date
6 June
4-5 September
6-7 November

Members	
11	
11	
11	

Achievements

6 2023 GHC qualification requests to be eligible for tenders:

Tender Type	Qualification Requests	Requalification Requests	
Hospital Supplies	24	18	
Heart	11	13	
ENT	1	0	
Dental	1	1	
Clothing	0	2	
Kidney	0	3	
Bones	0	7	
Laboratories	0	6	
Habilitation	0	1	
Total	37	51	





Monitoring Medications and Medical Equipment Post-Marketing



The Guideline for recalling medicines and pharmaceutical products in the Gulf Cooperation Council state members was adopted.

The GHC states maintained the current practice regarding drug alerts and safety reports.



Statistics of Circulars Issued by GHC



Pharmaceuticals

85 Products



Medical Devices and Supplies

1627 Supplies



Others

Achievements



Product Classification



Accrediting Central classification certificate form.



Adopting standardized controls for product classification in the Gulf and adding products to the lists that are not under the jurisdiction of health regulatory institutions in the Gulf member states.



Committee Meetings:

Meeting ID	Meeting Date	Members
14	1-2 March	7
15	19-20 December	9



Meetings of Herbal Health Registration Committee



Starts this year 2024



Inspection of Pharmaceutical Factories and Bioequivalence Centers:



Implementing a modernized inspection system.



44 visits were conducted during 2023.



5 companies were excluded from visits in 2023.



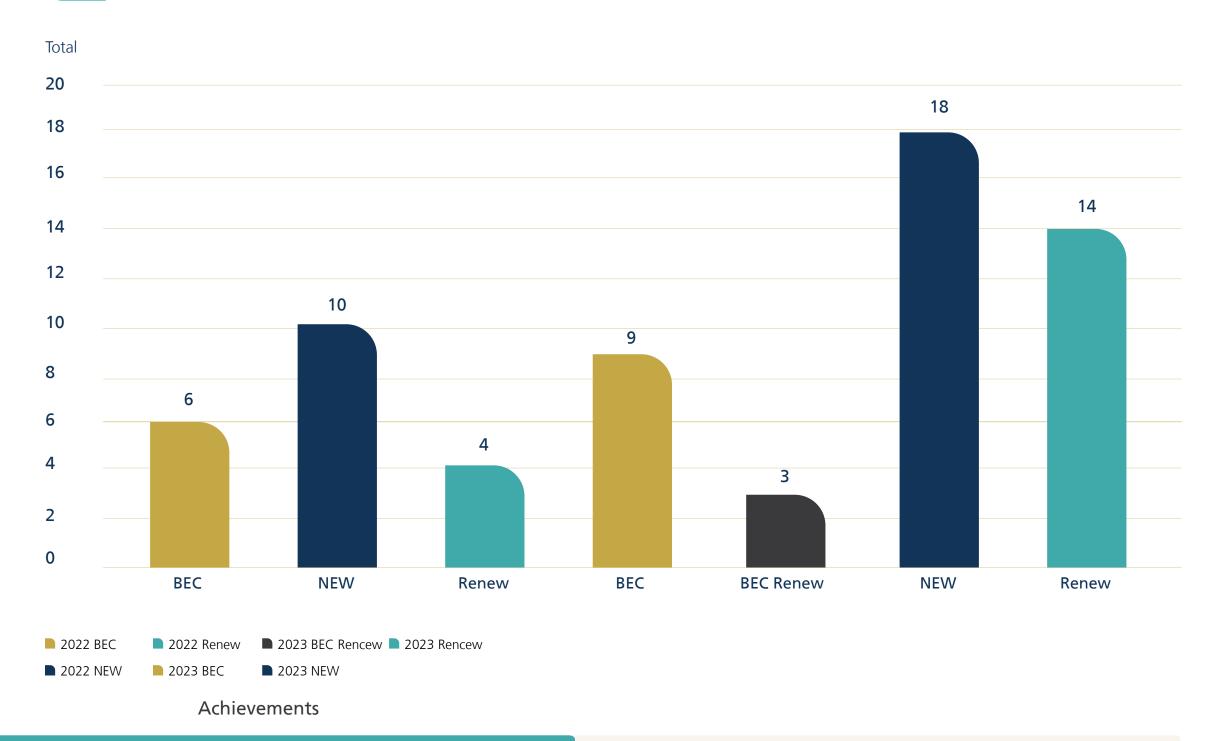
64 visits were scheduled in 2023.



60 visits were expected in 2023.



A summary of the most significant requests from companies for the years 2022–2023





A summary of the most significant requests from companies for the years 2022–2023

Request Type	2023 Scheduled Visits
New Registration for Human Pharmaceutical Factories	10
Registration Renewal for Human Pharmaceutical Factories	42
New Registration for Bioequivalence Centres	7
Registration Renewal of Bioequivalence Centres	3
New Production Line	0
Veterinary Medicine Factories	2
Device Production Factories	0



Veterinary Medicines

- Updating registration fees and regulatory services provided to match human pharmaceutical registration.
- 2 Updating the registration certificate for factories and preparations.
- Adopting draft protocols for member states following the registration of veterinary factories and preparations in the Gulf.
- 4 Accrediting the following guides:



Summary of the Product Characteristics (SPC) for Veterinary Immunological Products.



Summary of the Product Characteristics (SPC) for Veterinary Pharmaceutical Products.



Labeling Information and Package Leaflet for Veterinary Medicinal Products.

Committee Meetings

Meeting ID	Meeting Date	Meeting Date
Vet. 012	15 / 02 / 2023	7
Vet. 013	15-16/05/2023	11
Vet. 014	16-17/08/2023	12
Vet. 015	26-28/11/2023	9

6. Statistics

Registered Veterinary Pharmaceutical Preparations	1
Registered Veterinary Pharmaceutical Factories	1

Achievements



Internal E-newsletter (NashraTech)



2023 Key Achievements



The GCC Health Council, in collaboration with member states, introduced the "NashraTech" system for businesses in 2023. The system's goal is to improve patient access to pharmaceutical information by offering electronic medicine leaflets that can be scanned using a QR code found on the pharmaceutical preparation's outer packaging. The system eliminates the need for paper patient leaflets in the near future and also contributes to environmental sustainability.



The Council clarified the process for extracting the QR code for the electronic leaflets and discussed the system in three workshops that were conducted in both Arabic and English, with the attendance of more than 200 local and international .



Updated the GCC guidelines for Variation Requirements version 6.1 & Addition of Electronic patient leaflet variation- Variation 47 Page 55.



Launching a marketing campaign on LinkedIn to reach pharmaceutical businesses for NashraTech System.



Reviewing the project schedule and sending it to the targeted companies.



Introducing the modified NashraTech System website, which includes enhancements to the system's user interface.



Introducing an updated English and Arabic versions of the patient page's.



Team Meetings



Meetings



NashraTech Registration Statistics



Companies Registered in the System

77 Companies



Products Registered in the System

250 Products



Products with Generated QR Code

7 Products

Achievements

Joint Procurement

Overview:



The GHC Joint Procurement Administration offers scheduled tenders to secure the member states' needs for medical supplies, pharmaceuticals, and veterinary preparations. Major international and national manufacturing companies are invited to participate. The procedures for updating the evidence of these tenders, launching them, opening their envelopes, and awarding them are carried out through Gulf committees formed for this purpose by experts from GHC states.

Key Achievements



2023 Launched Tenders Statistics



Total Awards 2023 **813** Million Dollars



Issued Tenders14 Tenders



Tender Items

9365 Items



Participated Companies

403 Company



Committee Members

268 Members
100 in person and 168 virtual



In-person Meetings

9 Meetings



Video Call Meetings

24 Meeting



Medical Supply Items Evaluated by Member States

61 Items
51 accepted and 5 rejected



2023 Archived Transactions

38 Approximately



Coding Medical Devices Directories and Developing Their Specifications





Coding Medical Devices
Directories and Developing
Their Specifications

2023 Review Teams



Team Name	Members	Guide Items Approved by Team	Guide Items Amended by Team	Guide Items Omitted by Team	Guide Items Added by Team	Items Total (Final Guide)
Orthopedic and Spine Supplies Team	11	1345	503	201	56	1345
Oral and Dental Supplies Team	9	1815	689	49	121	1815
ENT Supplies Team	11	350	250	109	54	350
Optics Supplies Team	9	187	130	166	15	187
Hospital Supplies Team	17	2253	881	151	181	2253
Renal Dialysis Task Force	17	80	47	36	4	80
Cardiovascular Supplies Team	15	722	426	250	66	722
Medical Rehabilitation Supplies Team	12	2745	1636	2202	406	2745
Medical Scrubs & Uniforms Team	7	123	111	0	2	123

Achievements



Participations in External Events 3

Conference Name	City
Arab Health 2023	Dubai
Global Health 2023 A REGIONAL POOLED PROCUREMENT FOR VACCINES AND SPECIFIC TYPES OF ESSENTIAL MEDICINES dated 23 Nov 2023	RiyadhWorld Health Organization Egypt





Achievements

Wafid Program

The Ministers of the Gulf Health Council, in their conference number 38, dated Sha'ban 1415H in January 1995, decided that the Executive Office of the Council of Ministers of Health (Gulf Health Council) should supervise the centers of examination of incoming expatriate workers in their countries before obtaining a work visa in the GCC States to ensure that expatriates are free from diseases—in particular, infectious diseases—or other diseases. They also get tested again in one of the GHC states.

Program Departments



Operations Department:

Wafid Program's Operations Department is responsible for putting the program's recommendations into practice, processing and managing all Wafid operations, including:



Accrediting medical centers, setting up technical visits, hosting monthly meetings of the Gulf Central Committee, and monitoring the program's recommendations.



Providing customer service to all Wafid Program clients, including centers, expatriates, ministries, bodies, and organizations.



Handling all financial operations, such as receipt of income and expenditures.







Visited the Kingdom of Thailand, the Republic of Indonesia, the Republic of India, and the Arab Republic of Egypt to strengthen communication with the embassies and understand the challenges they face.



Held three training workshops for the technical committees after the regulations are approved by the ministers.



Added the Guide for the evaluation process and accreditation requirements.



Successfully completed 20 technical visits, both in-person and virtual.



Issued over 90 reports during the year.



Conducted 11 meetings.

Achievements



Established a mechanism to respond to refund requests for booking vouchers of ten dollars and providing supporting evidence. Over 516 refund requests were responded to, totaling \$5,160 prevented from refunding.



Evaluated 110 medical centers remotely through virtual visits.



Achieved a high customer satisfaction rate of 97%.



Developed the regulatory framework for Wafid Program.



Accredited 58 centers during the year 2023.



Business Development Department

In accordance with the program's strategic objectives, the department is working on developing the electronic system to keep up with digital development. It is also researching, evaluating, and developing improvements that are compatible with the electronic work approach.



Technical Committees Training Workshops 2023



Key Achievements



An agreement has been reached with the UAE to activate the integration, and technical meetings are currently being scheduled.



A project to correct data in the databases of the electronic «Wafid» system has been launched.



Improvements have been made to the feature of art visits and their adjustment.



Work is underway to complete the second phase of integration with Kuwait.



A filtering service has been added to the visit feature in the electronic system.



A pilot service for Hajj pilgrims has been launched in 9 countries.



Enhancements have been implemented on the system infrastructure.



A new identity has been adopted for the «Wafid» program.



The website has been launched with its new identity.



Work is ongoing to open accreditation for all countries.



Business Development Department policies have been developed and approved.

Achievements

Corporate Communication

The Corporate Communication Department is responsible for overseeing communication with internal and external stakeholders. They develop and implement media and public relations plans for the Council, aiming to present a positive image of the Council's activities. They also focus on coordinating efforts among the Council's member states to enhance health awareness by safeguarding the health and safety of citizens and residents in the Council's countries. The management plays a key role in achieving the vision and goals of the GHC.

Accounts in Numbers:



GHC Statistics 2023

Platform	Followers	New Followers	Posts	Total Engagement	Impressions
X	293K	-3.77K	297	115.4K	14.85M
in	6.4K	2.29K	101	3.74K	189.25K
O'	147K	1.53K	208	26.27K	12.89M
f	36K	2.82K	155	17.36K	1.23M
	20.6K	2.89K	39	19.71K	3.19M
4	236.8K	38.2K	32	146.85K	55.54M



Gulf CDC Statistics 2023

Platform	Followers	New Followers	Posts	Total Engagement	Impressions
X	774	+549	22	122	14.85M
in	1K	+1.07K	11	347	189.25K



Salamatak Statistics 2023

Platform	Followers	New Followers	Posts	Total Engagement	Impressions
\mathbb{X}	110.1K	-3.51K	119	35.7K	65.46M
O.	69.1K	-4.17K	127	3.63K	37.52M
f	7K	+180	136	4.64K	25.9M
	48.8K	+6.63K	19	20.37K	12.44M
4	166.4K	+16.2K	29	84.06K	24.78M

Achievements

Key Achievements



Communication Department



Participating in the Arab Health in Dubai.



Participating in The Global Roadmap for Healthy Longevity Conference.



Launching the Joint Gulf Health Studies.



Releasing 4 Gulf Health magazines.



Publishing over 120 press releases.



Broadcasting 8 episodes of Salamatak Program.



Participating in the Global Health Exhibition in Riyadh.



Participating in a campaign to raise awareness about the dangers of drugs at Al-Hilal Club.



Issuing 12 monthly internal newsletters for council employees and executive members.



Holding 11 meetings for media and digital media managers of member states.



Launching Salamatak Program.







Achievements





Awareness Campaigns



Campaign Overview: Bullying: Shouldn't Be Ignored Campaign is one of Shouldn't be Ignored Initiative campaigns which which aims to raise awareness about bullying and provide information to those who see it, encouraging them not to laugh at or reinforce bullying because the general public has a significant impact on the issue. It also aims to empower parents by providing information that will support them case their children experienced bullying.



Campaign Overview: GHC was eager to launch the awareness campaign "Your Imagination Distorts Your Beauty," which aims to raise awareness about dysmorphic body image disorder and its adverse effects. According to statistics, 1 out of every 50 people has this disorder, and the campaign aims to empower the target group by offering them life skills and awareness messages that improve their ability to embrace themselves.



Campaign Overview: As one out of every three employees in the Gulf countries exhibits symptoms of occupational burnout, it is regarded as one of the most common professional issues. Thus, by teaching workers about the symptoms, equipping them with adaption skills, and teaching them how to handle work-related stress appropriately, "Draw the Line Between You and Occupational Burnout" awareness campaign hopes to raise awareness of the issue in the Gulf countries.

Achievements





Drug-use Prevention Awareness Campaign Obtained 3 Awards:









Titan Awards

Muse Awards

The Creative Floor Awards









BDD Guide Occupational Burnout Guide

Bullying: Shouldn't Be Ignored Guide

Rumor Correction Guide

"Draw the Line Between You and Occupational Burnout" **Campaign Obtained:**



Bullying: Shouldn't Be Ignored" Campaign" :Obtained 2 Awards











Kotler Awards

AWARDS

Titan Awards

Muse Awards

Celiac Guide Antimicrobial Resistance Guide

Screen Time Guide

Back Pain Prevention Guide

Achievements

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Videos and different graphics were used to activate each of the 11 GCC events.



Achievements

Information Technology

Achievement	Overview
Completing the transfer of SAP platform to cloud service provider	Aims to improve the productivity and consistency of the platform's operations
Launching a system for monitoring systems	A system was launched to monitor the effectiveness and operation of the several systems on clouds including Wafid, NashraTech, and Taawun
Activating and launching a program for Veterinary Rroducts Registration on Taawun platform	All forms have been developed and designed to obtain registration requests and enable council representatives to work on them with the necessary authority
Completing the companies qualification program on Taawun platform	All forms have been created and designed to receive registration requests, as well as to enable council representatives to work on them with the necessary authority
Transferring Taawun platform to the cloud service provider	Aims to improve the productivity and consistency of the platform's operations
Qualifying the infrastructure for the council	Contracted with a third party to create and renovate the infrastructure to be up-to-date and capable of development and improvement
Automating Gulf tenders	Continue developing and automating the Gulf Purchasing Committee processes



Achievements

Shared Services

Departments

1

Governmental
Relations and
Support Services

2

Finance and Treasury

3

Human Capital



- Achievements of the Governmental Relations and Support Services Department:
- Managing all correspondence, including receiving, distributing, and documenting both outgoing and incoming communications in official records.
- Meeting the needs of GHC administrations and departments.



Governmental Relations and Support Services



- **Overview:** This department provides crucial support to Gulf Health Council (GHC) management, ensuring the needs of its various administrations and departments are met.
- Key Units: Internal Procurement Unit

This unit is responsible for issuing purchase orders and overseeing contracts and financial claims for all GHC administrations and departments.

921
Number of Queries

171
Outgoing
Correspondence

899
Incoming
Correspondence

Achievements

Achievements of the Internal Procurement Unit:

Meeting the needs of administrations and departments through the procurement of materials, furniture, and various supplies. This involves overseeing the end-to-end purchasing process, ensuring that the supplies meet the specified quantities, types, and specifications outlined in the purchase orders (PO).

Number of POs

Total cost:
SAR 36 million

Number of invoices





1 Attracting Top GCC Talents

As part of its commitment to preventing diseases and improving public health, GHC established the Gulf Center for Disease Prevention and Control (Gulf CDC) and successfully recruited 15 professionals in 2023 to assume leadership and specialized roles. These positions include:

Leadership Roles

Specialized Roles

Support Roles

2

Achievements

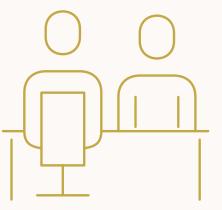
Training and Development



Specialized training programs

Number of programs 2

Number of trainees 27



Internships

Number of programs

Number of trainees 51



Professional certification

Number of programs 1

Number of trainees 10



Trainings for the design team

Number of programs

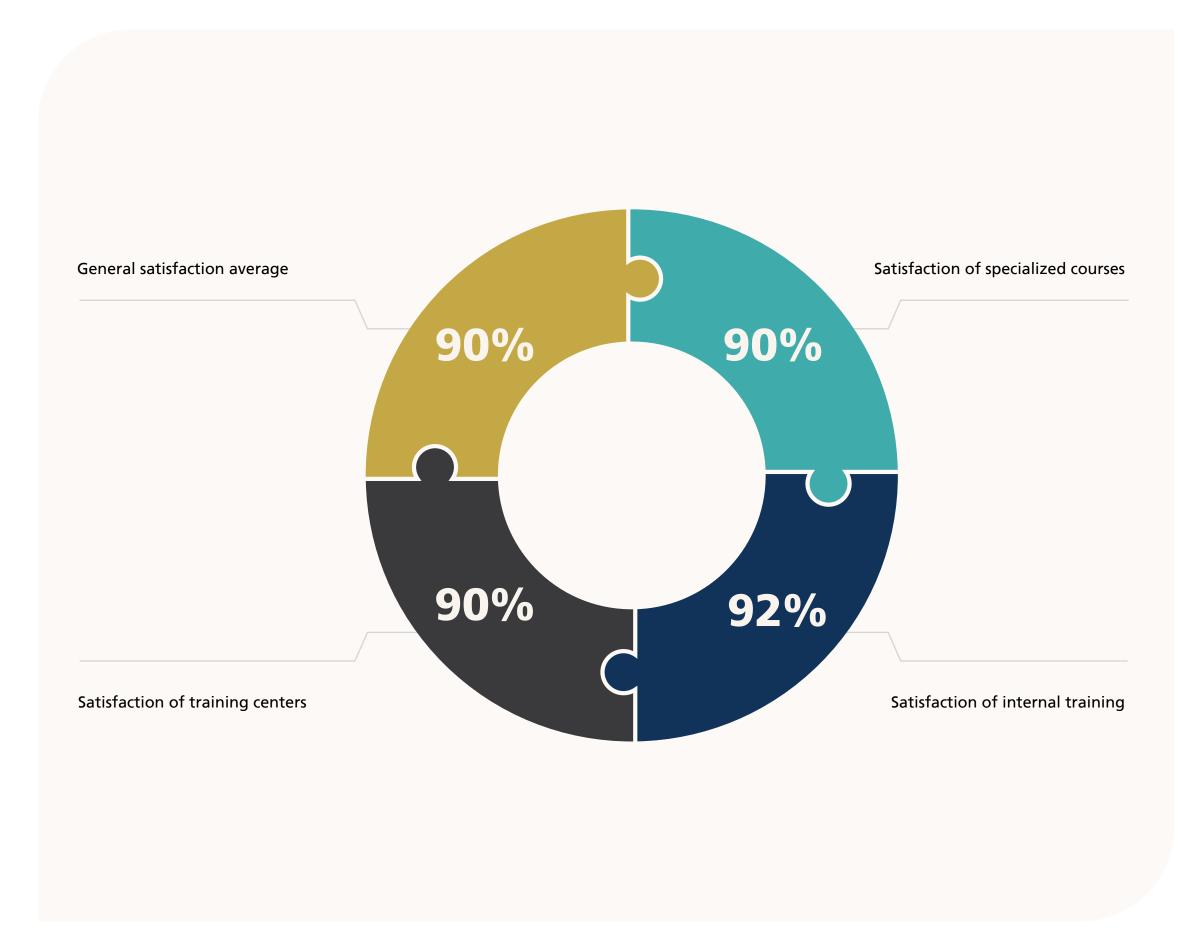
3

4

Number of trainees

Achievement Overview

Numerous specialized courses, internal programs, and professional certificates have been successfully implemented through collaborations with approximately 25 local, regional, and international training centers. The success of these initiatives is highlighted by the positive feedback from trainees, reflecting their overall satisfaction as shown below:



Achievements

- Development and Training Initiatives for GCC Staff
- Leadership Development in Health Sector Training Program, 3rd edition (5 - 9 November 2023 - Jeddah)

were trained

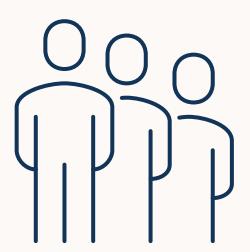




Field Epidemiology Program in collaboration with the College of Medicine in King Saud University (KSU) and the Saudi Ministry of Health (MoH)

were trained

trainees





In continuation of the partnership with Harvard Medical School, the Leadership Development Program concluded its 3rd edition - aimed at training 45 healthcare professionals from various GCC countries. Held in Jeddah, KSA.

During

November 2023



With the attendance of





Through joint GCC efforts and in collaboration with the College of Medicine at King Saud University (KSU) and the Saudi Ministry of Health:

Medical doctors from the Sultanate of Oman were awarded scholarships by the Ministry of Health



Diploma Program

To participate in the 2023 Field **Epidemiology**



Achievements

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Internal Communication

Acknowledging that genuine change starts from within, we have placed emphasis on cultivating an engaging and mindful work environment. This was achieved through a variety of events and activities organized at both GHC and Gulf CDC levels. These initiatives are as follows:

Blood Donation Campaign

An annual event dedicated to raising health awareness, a cornerstone of GHC's mission, encouraging employees to prioritize their well-being and practice acts of kindness.



Moving Is A Blessing

A monthly event dedicated to raising health awareness, a cornerstone of GHC's mission.





Business Lunch

An annual event for each administration designed to improve employee's mental and physical well-being.



Official Holidays A periodic event dedicated to

National and

fostering loyalty, team work, and mental well-being among employees from all member states.





Thursday Breakfast

A monthly event to foster a positive work environment.



Best Office Competition

A biannual event that recognizes and rewards employees whose offices are the neatest and most visually appealing.



Cycling Trip

An annual event designed to promote health awareness by motivating employees to engage in physical activity and exercise.



Seasonal Vaccination

An annual event designed to promote prevention, a cornerstone of GHC's mission. It is held in partnership with the Ministry of Health to provide employees with the necessary annual vaccinations.

2023 Annual Gathering

An annual end-of-year gathering where employees

and the General Director celebrated the

achievements of the year 2023.



Welcoming New Employees

A periodic event where 24 new employees and 20 interns are onboarded through an introductory tour of GHC and Gulf CDC.



"Salamtak" Premiere Screening

An annual event dedicated to raising health awareness, a cornerstone of GHC's mission, by inviting employees to the premiere and exclusive screening of the new, animated cartoon edition of the "Salamtak" series.



Celebrating Employees' Achievements and Special

An ad hoc event designed to celebrate and recognize employee's professional and social achievements.



*For more information, click on the icon

Achievements

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Internal Audit Unit

Overview:

Formed within GHC in 2020, the Internal Audit Unit's role is to evaluate the efficiency and effectiveness of GHC's controls and supervisory systems. Upon completing these assessments, the unit is responsible for submitting pertinent reports based on its findings.



Key 2023 Roles include

Conducting an internal audit of the strategic planning.

Conducting an internal audit of the governance procedures.

Conducting an internal audit of Wafid program.

Conducting an internal audit of Information Technology Department.

Conducting an internal audit on Registration and Licensing.

Developing the GHC internal

audit plan for FY 2023-2024.

Conducting an internal audit on Centralized Registration.

A special audit of the Registration and Licensing Department and the Joint Procurement Department is not scheduled in the audit plan.

Monitoring the application of the suggestions made in earlier Internal Audit report. reports. Of the total number of recommendations, 12 have been fully implemented (the implementation rate is 57%), and efforts are in progress to monitor the application of the remaining recommendations.

Launching the 2023 Annual

KeyAchievements



First Annual Forum on Internal Audit - May 2023



Achievement Overview:

In May 2023, the Internal Audit Unit effectively organized the inaugural Annual Forum on Internal Audi, which extended over three consecutive days. Themed #Innovate_Professionally, the forum attracted key figures including the Director of the Internal Audit Department at the Secretariat General of the Gulf Cooperation Council, the Head of the Internal Audit Unit at the GCC Standardization Organization (GSO), and professionals from the Internal Audit Department at the Saudi Ministry of Health. The forum served as a platform for exchanging practical applications of the latest professional practices in internal audit.



Achievements

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Gulf CDC

- About Gulf CDC
- Strategic Goals
- Role of Gulf CDC
- Departments



About



Vision

A Gulf community where all individuals enjoy good health to the best extent possible at every stage of life.



Mission

Enhancing coordination, building knowledge, and generating evidence to empower prevention of infectious and non-infectious diseases, alleviating public health emergencies, and strengthening healthy local communities throughout the Gulf.

Strategic Goals



Supporting program development and practices.

GCDC role

control.



Creating institutional work and applying the

best global practices in diseases prevention and

Amplifying regional training and capacity building.

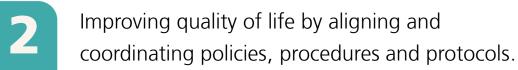


Enabling data integration, observation and research.

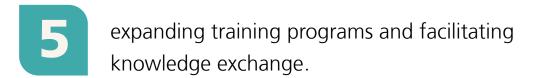


Improving the Gulf region's readiness, early identification, and quick response to health risks.









Strengthening regional and national health systems.

Improving preparation of public health emergencies.



developing public health programs, policies, and practices based on the current health priorities in the GCC region.

Outlining activities required to tackle health priorities across GCC member states, after reviewing the best available evidence. This entails identifying and addressing health gaps, as well as cultivating and enhancing health capabilities.



Divisions

Communicable Diseases

Non-communicable Diseases

Injuries

Gulf CDC

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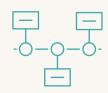
Established Permanent Communication Networks in the GCC region under the Public Health Programs and Policies Department, including:



Permanent communication network for communicable diseases



Permanent communication network for non-communicable diseases



Permanent communication network for the promotion of health and healthy lifestyles

- Signed a joint cooperation agreement between GHC, represented by Gulf CDC, and the Ministry of National Guard Health Affairs.
- Prioritized public health programs in GCC countries.
- Formed a partnership with WHO's International Agency for Research on Cancer (IARC).
- Represented the Gulf CDC at the World Health Forum in Riyadh.

- Organized meetings of the GCC Permanent Communication Network.
- Conducted visits to member states.

8 Engaged in international visits.

Participated, as part of a delegation, in WHO's annual meeting in Geneva.

Planning and Projects





The department is responsible for developing an annual implementation plan for projects approved by the Supervisory Board and setting up a timeline for execution. It oversees project progress against the established plan, identifies potential obstacles that may impede success, and suggests viable solutions to overcome them.



Key Achievements



Gulf CDC

Public Health Emergency (PHE) Department





Department Overview

The department and its associated programs aim to:



previous health emergencies.
The scope of 'emergencies' includes biological, chemical, nuclear, and environmental health threats, as well as natural disasters and mass migration events.

Evaluate the recovery from



Ensure access to and availability of state-of-theart tools for preparedness against health risks.



Enhance Enhance prevention, preparedness, early detection, and rapid response to health risks in the GCC region.



Have programs that operate across two core functions:
Preparedness and Response.
This involves monitoring risks and threats to the region, issuing early warnings, and delivering regular insights.
Additionally, these programs provide a confidential platform for GCC countries to exchange information, expertise, and best practices on emergencies to facilitate the development and implementation of collaborative events.



Mobilize and deploy a regional rapid response team to investigate and contain public health events of regional significance.





Preparedness



Response



Produced three technical reports for GCC countries regarding the International Convention for Epidemics and Pandemics.



Produced two reports for the legal review of the International Convention for Epidemics and Pandemics to assist GCC countries.



Set up and launched an epidemic intelligence system to provide early warnings on public health risks and threats in GCC countries.

The outputs of the system for the year 2023 include:

- Number of red flags detected on public health threats:**1022**
- Number of red flags reported by countries within seven days of detection:19
- Number of potential threats identified: **79**
- Number of reports completed and disseminated within 72 hours of identifying a potential regional health threat:6

Gulf CDC



Conducted a workshop titled «International Methodologies for Assessing Public Health Emergency Risks.



Created a database of international experts specializing in epidemic intelligence, communicable diseases, and public health emergency risks.



Produced a risk assessment report on avian influenza.



Produced a risk assessment report on malaria.



Participated in a panel discussion on One Health - Infectious Diseases Conference -Riyadh, Saudi Arabia.



Participated in a workshop on the Preparedness and Resilience Initiative for Emerging Threats -Geneva, Switzerland



Produced a risk assessment report on diphtheria.



Attended the Quadripartite Global Technical Meeting on MERS-CoV and OtherEmergingZoonoticCoronaviruses



Established and implemented a comprehensive public health risk assessment system.



Established and launched a community listening system to track and analyze epidemiological indicators.



Collaborated with the GCC Emergency Management Centre.



Established partnerships and appointed liaison officers with regional and international organizations specializing in public health emergencies.



Delivered a speech at the seventh international meeting on the stance of countries and GHC on the International Convention for Epidemics and Pandemics.



Produced 42 weekly epidemic intelligence reports.



Hosted an international workshop to discuss international methodologies for assessing public health risks, with the participation of various global and regional organizations.



Report on best international practices in preparedness for public health emergencies.



Facilitated 34 meetings of the PHE Network at the Gulf CDC.



Produced a risk assessment report on Marburg virus disease (MVD).



Survey report on the preparedness capabilities of Gulf countries for public health emergencies.



Developed electronic dashboards for daily tracking of epidemic intelligence signals.



Produced a risk assessment report on Nipah virus (NiV) disease.



Produced a risk assessment report on dengue fever.



Participated in a conference on zoonotic diseases and One Health - Amman, Jordan.

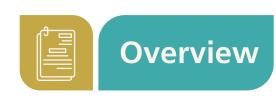


Participated in a genetic monitoring and surveillance workshop - Amman, Jordan.

Gulf CDC

Training and Capacity Building Department









Training Programs
Division



Knowledge Management Division



Gulf CDC



Training Programs Division:

Training activities and programs are designed to enhance public health capabilities at the regional level. This is achieved by:



Initiating graduate programs in public health at local universities to offer specialized education and training opportunities for aspiring public health professionals.



Conducting virtual sessions on key public health topics to offer learning and training opportunities for public health professionals across the region.



Establishing an inter-institutional fellowship program and a virtual public health institute to offer specialized learning and training opportunities for public health professionals.



Developing and delivering trainings in public health, with a focus on specialized areas such as epidemiology, communicable disease control, and public health.



Promoting public health education opportunities at leading international universities to raise awareness about the importance of public health and encourage healthy behaviors in society.



Implementing regional training programs to build health capacities, fostering cooperation in public health between countries and facilitating the exchange of experiences and best practices.

Participating in international scientific conferences on epidemiology and communicable diseases to discuss recent research and advancements in public health, as well as to exchange experiences with international partners.

■ These activities and programs are aimed at achieving several key outcomes, including



Enhancing organizational and individual capabilities in public health in the GCC.



Strengthening collaboration in public health between countries.



Improving the health of individuals and communities in the GCC.

Key Achievements



Completed the training course "Cancer Survival Rate: Principles, Methods, and Applications" in collaboration with Weqaya.



Organized and hosted the Academic and Research Forum in Riyadh, KSA, on December 6-7, 2023.



Visited to the Finnish Institute for Health and Welfare (THL) and the Public Health Agency of Sweden to exchange experiences, knowledge, and foster acollaboration between organizations.

Gulf CDC

Knowledge Management Department



The department focuses on enhancing capacity and knowledge in public health and disease prevention and control in the GCC, by leveraging the IT infrastructure and creating tools that facilitate the dissemination, sharing, and exchange of knowledge. Fostering a culture where knowledge is actively built, shared, and exchanged will drive impactful outcomes that improve public health through the implementation of tools, policies, and programs.

Key Achievements



Developed a strategic plan and roadmap for knowledge management, sharing, and implementation.

2

Implementation of a project to establish a knowledge management and sharing platform.



Public Health Information Department



Overview:

The Public Health Information Department and its associated units strive to facilitate the timely collection, integration, and utilization of public health data across key indicators. This is achieved through the implementation of intelligent disease surveillance, health and behavioral surveys, health and injury registries, as well as collaborative research initiatives spanning the six GCC member states.



Key Divisions:



Surveillance and Analysis



Research



Data Governance and Policies

Division Overview



Surveillance and Analysis

Aims to oversee the development and management of a standardized integrated monitoring system that provides easy access to monitor diseases, health events, and risks across the GCC countries.



Research

Seeks to utilize access to data, advanced technologies, and relevant methodologies alongside researchers, public health experts, and decision-makers in the GCC countries, with the aim to facilitate public health research addressing significant threats and risks, guiding timely decision-making processes.



Data Governance

The Data Governance and Policies department is responsible for designing and implementing strategies, policies, and procedures for the management, protection, and usage of data across the Gulf CDC. In addition to ensuring rigorous adherence to policies by internal and external users, the department is tasked with formulating guidelines, enforcing policies, and collaborating with stakeholders to establish a robust framework for data governance.

Gulf CDC

Key Achievements of the Surveillance and Analysis Division



Regional workshop for calculating the Healthy Life Expectancy Index in the GCC countries.



Guide to data visualization.



Gulf CDC Surveillance Public Health Information Workshop, Riyadh, June 13-14, 2023.



Meetings of the Permanent Surveillance Network.



Interactive dashboards

Key Achievements of the Research Division



Workshop for setting research priorities.



Project to study behavioral risk factors.



In-person meeting with the Permanent Communication Networks.



Kick-off meetings for the microbial resistance research project.

Key Achievements of the Data Governance Division

- 1 Developing the regional data exchange policy for GCC countries.
- 2. Surveillance and Analysis workshop.

3 Strategy Project:

The Data Governance and Policies Unit engaged an independent contractor to develop this strategic plan. The project was initiated in June 2023. The department worked closely with "Ascend" to develop a strong framework in line with best international practices and organizational goals. The engagement is ongoing to enhance the strategic plan and ensure its successful implementation. To date, two of five agreed components have been implemented:

Component 1

Current state assessment of the GCC region.

Component 2

Benchmarking of global public health organizations.

by conducting 14 in-depth interviews, as follows:

- 6 in-depth interviews with the supervisory board in each member state.
- 6 technical interviews with the relevant persons in each country.
- One interview with Dr. Pasi Penttinen, CEO of the Gulf CDC.
- One interview with GCC Stat.





Another noteworthy outcome of this cooperation is the process flowchart for handover and signature.

Gulf CDC

Implementation of the data exchange policy

including:



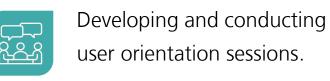
Developing the data collection tool.



Developing the technical instructions.



Creating the automatic data retrieval system.





Creating the automatic data retrieval system.



Microsoft Teams comunication channel.

Developing the data exchange procedure document.

The Cancer Registry:

International Agency for Research on Cancer

In an effort to advance cancer control and increase awareness in the GCC region, the Gulf CDC and the International Agency for Research on Cancer achieved the following:



Sign a crucial agreement. Focus was placed on enhancing the cancer registry and programs in order to promote research and awareness across the GCC member states.



A cooperation center has also been established with IARC GICR in the GCC to promote cooperation in providing technical support and specialized training. Initiated on November 1, 2023, this crucial collaboration with the relevant stakeholders stands as a top priority.



Set an active workplan that involves developing and expanding the scope of cancer registration activities based on population data in the GCC region.



Promote the role of cancer registries in cancer control and research within each country, facilitating the exchange of knowledge and expertise among partners to mitigate the impact of this grave disease.

Outcomes of Periodic Meetings:



Data collection tool for the registration of cancer patients.



List of data collection candidates in each country.

Cancer data retrieval protocol and



Non-disclosure agreement.



Regional cancer center document in cooperation with the public health programs department.



Agreement with the International Agency for Research on Cancer.



specifications.

Cancer registries for GCC countries at King Faisal Specialist Hospital and **Research Center - Handover**

The cancer registries for GCC countries and associated roles and responsibilities have been successfully handed over to King Faisal Specialist Hospital and Research Center. This significant accomplishment, along with related efforts, has played a pivotal role in the Department's success in fulfilling its obligations.

The handover involved:



Reports on the achievements of the GCC executive plan for cancer control and implemented training programs.



GCC 1998-2007 cancer registry and related guidelines.



Produced scientific publications and research.

Gulf CDC

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Conclusion

The annual report of the GCC Health Council for the year 2023 has been compiled to highlight the accomplishments of the preceding year. The report delineates the Council's vision for establishing a Gulf health organization that is recognized regionally and globally for its role in fostering health cooperation, attaining sustainable health, and enhancing the infrastructure of health systems across the member states.











♂ 🗶 👩 @GHC_GCC



f GHCOUNCIL مجلس الصحة الخليجي in Gulf Health Council